Getting Started
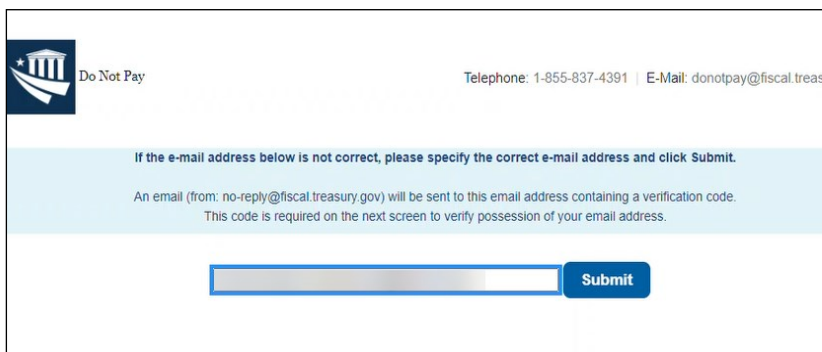
Overview of the CAIA Implementation

The Bureau of the Fiscal Service (Fiscal Service) is implementing the Common Approach to Identity Assurance (CAIA) as a credentialing provider for many of its applications. CAIA enables federated applications to accept user credentials from external Credential Service Providers (CSP). CAIA replaced the previous DNP identity provisioning system, IBM Security Identity Manager (ISIM). CAIA allows for three different methods of identity authentication: 1) Personal Identity Verification (PIV) Card/Common Access Card (CAC)/LincPass card; 2) ID.me; and 3) Login.gov.

Impacts to the DNP Portal User Experience for PIV/CAC/LincPass Card Users

On March 25, 2023, Fiscal Service implemented CAIA to log into the DNP Portal, replacing the IBM Security Identity Manager (ISIM). Users who have access to a PIV/CAC/LincPass card will log into the Portal using their Card and PIN.

First-Time Login Process: If it is your first time logging into the Portal with your PIV/CAC/LincPass card, you will be directed to a one-time email verification screen. Enter your work email address that was used to enroll into the Portal on your User Enrollment Form. A verification code will be sent to that email. Enter that verification code and click [Submit] to access the Portal.

FAQ's

If I am already enrolled as a Portal User, what action do I need to take?

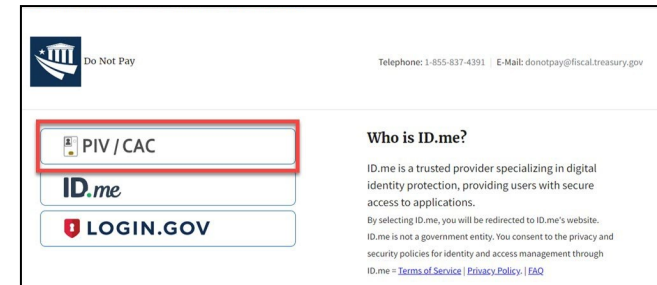No further action is required for current Portal Users. Proceed to log into the Portal using the "PIV/CAC" button.

Do I need to make an account with Login.gov or ID.me?

No. If you have access to a PIV/CAC/LincPass card, you do not have to create an account with Login.gov or ID.me. You will log into the Portal by choosing the PIV / CAC button on the login page.
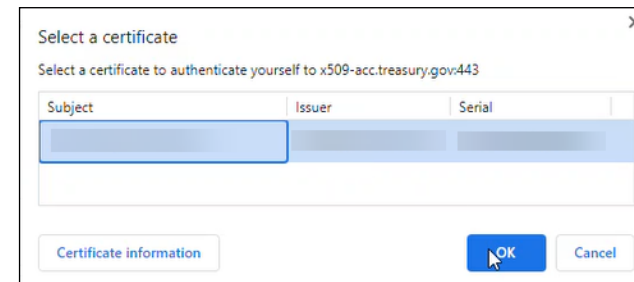
Support Resources

Contact your DNP Agency Lead and Agency Specialist to learn more about the CAIA implementation for the DNP Portal. You may also contact the DNP Agency Support Center at **855-837-4391**, or by email at donotpay@fiscal.treasury.gov if you have any questions.

Login using PIV/CAC button
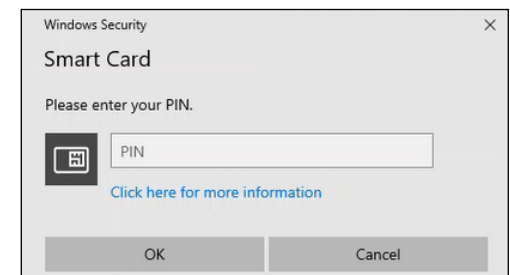
Select your certificate

Enter your PIN

Email verification screen